

G. MICHAEL ADKINS

Loss Investigation Specialist | Independent Adjuster | Private Investigator | Remote Online Notary

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Location: Orlando, Florida

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As the face of your firm, the adjuster must provide exemplary service when representing your brand. I pledge that every assignment will be managed to meet your metrics for exceptionalism. It starts with prompt communication with the insured and providing a diligent work product for an optimal claim resolution.

EXPERIENCE

Licensed adjuster with extensive experience in liability investigations and claims. Skilled in client communication, scene assessments, and report generation for effective claim resolution. Expertise in property damage, bodily injury, and transportation accident claims, with a focus on delivering timely, thorough service. Dedicated to meeting organizational goals and ensuring client satisfaction.

WORK HISTORY

Frontier Adjusters – Orlando, FL 01/2023 – Present

Loss Investigation Specialist

- Delivered timely insurance claim resolution by conducting thorough liability assessments, damage evaluations, and fixed-site inspections for property damage, bodily injury, and accident claims.
- 24/7 availability for urgent claims and immediate incident response
- Create detailed documentation (photos, diagrams, videos) to support claim
- Conducted skip tracing to locate witnesses, claimants, and insureds, followed by interviews to gather critical information for liability investigations.
- Collaborated with carrier representatives and law firms to produce comprehensive investigative reports, including scene documentation, injury assessments, and damage evaluations.
- Performed comprehensive trial observations, delivering detailed daily reports to keep relevant parties informed of proceedings and support decision-making.

AllClear Investigations – Orlando, FL 06/2008 – 12/2023

Private Investigator, Founder & President

- Responsive Customer Care grew client base to over 120 private, corporate, and law firm clients.
- Managed 3900+ investigations that included workman's compensation, domestic, custody, crash scene, insurance claims, missing persons, complex litigation support, and wrongful death.
- Prepare detailed reports based on collected evidence that included surveillance, interviews, video/photography, interviews, records research, secure database records, and surveillance.
- Communicated effectively during deposition and court testimony resulting in client success.

MILITARY

United State Navy | Naval Mobile **Construction Battalion** Fourteen – Jacksonville, FL

Personnel Support Chief Petty Officer | PSC(SCW) | E7

- Direct admin support for Commanding Officer; Personnel Chief for 750 member Battalion
- Convoy Security Element Chief; in charge of training & deployment of 30-member tactical team.

LICENSE & CERTIFICATION

- Licensed Florida 6-20 Claims Adjuster (License No. W882582)
- Xactimate Level 1 Certified (Scope & Estimate)
- Certified Roof Inspector – InterNACHI
- FEMA NFIP Certification (FCN: 0010959469, Trainee) specializing in Residential (Dwelling) claims
- State Farm Property and Auto Claims Certification